

# Product Datasheet

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## Wake-up Call



### **Directory**

- Phone Directory
- Jabber UDS Server
- Web Directory
- IPS Popup / Reverse Lookup
- Personal Directory
- H350 Video Conf directory
- Corporate Speed Dials
- ClickNDial

### **Alerting**

- Voice Alert
- IPS Pager

### **Admin tools**

- Morning Check
- Phone Remote
- Phone Robot
- Provisioning
- Phone Deployment
- CMS Admin & Selfcare
- Extension Mobility Report

### **Manager Assistant**

- IP Phone / Jabber Interface

### **Productivity tools**

- IPS Phone Config
- IPS Alarm Callback
- IPS Lock
- Wakeup Call
- Missed Call Alerter
- Conference Center
- Busy Alerter Callback
- Desktop Popup
- Finesse Gadgets
- Spark Bot

### **Attendant Console / IVR / Group**

- Tannounce
- Line Group Manager
- Silent Monitoring

### **Extension Mobility tools**

- TSSO
- Delog / Relog
- Pin & Password Manager

### **Recording**

- Call Recording
- Recording Notification

## 1 Wake Up Call description

Wake Up Call is an audio service that allows programming an alarm or a wakeup call. This service is available from any phone, including Cisco IP Phone, Analogical, DECT, SIP basic phones or basic IP Phone (screen less) phones.



To program a wake up call, the user rings a directory number (may be a short number). The application detects the calling number, which will be used to call back. It should be noted that if the calling number is a shared line, the phones sharing the line will be both called back by Voice Alarm.

The application plays a message asking to enter the time to be called back on four digits (for instance: 0730 for seven and a half AM). To simplify the interface, the call back date is thus limited to the same day or the following day, if the entered time is lower than the current time.

A confirmation message is played, reading the entered time eventually prefixed by the word 'tomorrow'.

If the user calls the Wake Up Call audio server, while an alarm has already been programmed for the calling directory number, a greeting message informs that an alarm is already set, reading the specified time. The user may then press 1) to cancel the alarm, 2) to update the time of the alarm.



At the time set, the application rings the number detected during the initial request to program the wake up call.

When the user answers, the application plays a message including the current alarm time.

If the user does not answer, the application retries a defined number of times, every N minutes.

## 1.1 System requirements:

Supported Cisco CUCM:

- CUCM version 10.5, 11.5, 12, 12.5, 14

**Available on private cloud company.telisca.cloud**

### **On premise installation:**

Windows servers supported:

- Windows Server 2012 R2 Essentials or Standard
  - Windows Server 2016 Essentials or Standard
  - Windows Server 2019 Essentials or Standard
  - Windows Server 2022 Standard
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- Minimum configuration: 1 vCPU, 4GB RAM, 70GB disk
  - Virtual Machine VMware vSphere, Hyper-V or Cisco UCS, Cisco UCS-E
  - G711 audio messages