Product Datasheet telisca Global Directory for Microsoft Teams



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Phone Directory Jabber UDS Server Web Directory Popup / Reverse Lookup Personal Directory H350 Video Conf directory Corporate Speed Dials . ClickNDial Alerting Voice Alert Pager Admin tools Morning Check Phone Remote Phone Robot Provisioning Phone Deployment CMS Admin & Selfcare Extension Mobility Report Manager Assistant IP Phone / Jabber Interface

Productivity tools IPS Phone Config **IPS Alarm Callback IPS** Lock Wakeup Call Missed Call Alerter **Conference** Center **Busy Alerter Callback** Desktop Popup **Finesse Gadgets** Spark Bot Attendant Console / IVR / Group Tannounce Line Group Manager Silent Monitoring **Extension Mobility tools** TSSO Delog / Relog Pin & Password Manager Recording Call Recording **Recording Notification**

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1 Global Directory description

Global Directory for Microsoft Teams provides the following features:

- Extends the boundaries or add more contacts information by merging different directories.
- Search from customer/partners databases.
- Give access to on premises sources (Active Directory, Exchange personal contacts).
- Improves user search experience (multi-fields power search, phonetic search).
- Segment directories, controls access to sensitive information.
- Allows authorized users to update contacts.
- Allows users to upload their own photo.

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Chat	CORPORATE DIRECTORY	telisca's new and improved web directory
Teams Calls	GROUP DIRECTORY	
Files	CONTRACTORS BY SITE	
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Global Directory expands the Microsoft Teams directory to different directories sources and enhances the user interface. The client will find in Global Directory all the contacts in the company, plus users may also find partners, distributors, customers, and other lists of useful phone numbers. The user can search on each word of each contact's field.

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The authentication based on Azure AD is automatic.

Once they locate the contact they can interact seamlessly via message, email, chat, voice, or video. The users can dial directly using Teams client or by using a Teams Bot.

Results in card format:

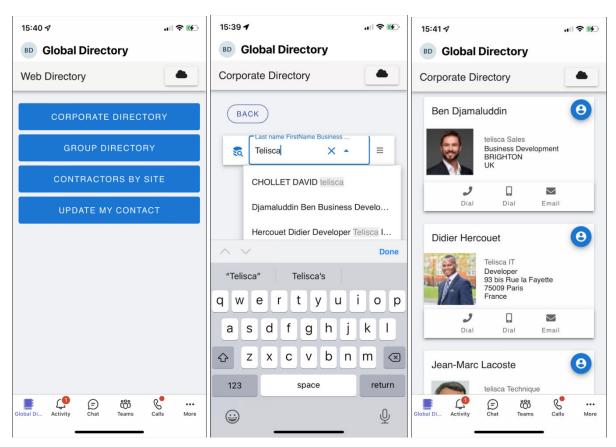
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Or grid format:

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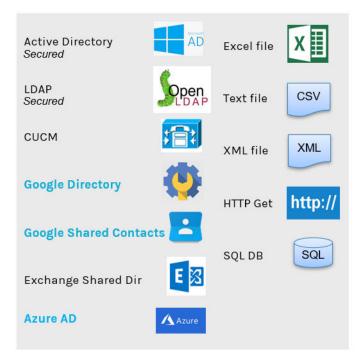
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Smart phone interface:



Each defined search directory can contain several source directories from the formats listed here.

The removal of duplicate contacts is possible plus you can include filters so that only contacts matching those filters will be displayed.





2 Administration interface

Configuration and settings are defined from the administration web interface. You can define source directories, deduplication, filtering and phone numbers formatting. On search directories, you can customise the search modes, display settings, segmentation, user control, sorting and deduplication. The Web administration is available in English and French. It supports Azure AD authentication.

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Prerequisites, Architecture

Available on telisca private cloud myCompany.telisca.cloud (based on Azure)

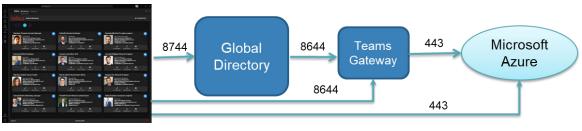
On premise or customer's Azure installation

Windows servers supported:

- Windows Server 2016 Essentials or Standard
- Windows Server 2019 Essentials or Standard
- Windows Server 2022 Standard
- Minimum configuration: 1 vCPU, 6GB RAM, 100GB disk
- Virtual Machine VMware vSphere, Hyper-V, Azure

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Azure AD authentication data flow



Teams user

Different hybrids or full cloud architectures

