



Last call to replace your Cisco Mediasense.

Next 31 October, 2020 Cisco MediaSense will be **End of Support**. Easily replace it in time with Imagicle Call Recording and get 30% discount + free Imagicle remote services for deployment and migration. **Purchase it as you like: perpetual or subscription. Even on Cisco GPL S+!**



VALID TILL
30 NOV 2020



3 DETAILED REPORTS AVAILABLE

Imagicle Call Recording.

The ideal replacement of your Cisco MediaSense.

Seamless migration

All your Cisco MediaSense recordings will be available for search and play in your new Imagicle Call Recording.

Covering any scenario

It can replace MediaSense in any UCM, UCCX/UCCE environment and even branch recording running on ISR.

3 recording modes

You can choose to record audio calls Always On, On Demand or even with the special Live Keep recording mode.

Features rich

Role based access search and play, announcements, MRA support, archiving and much more.

Easy licensing

Choose between licensing per concurrent channels, as MediaSense, or based on named users.

Future proof

Compatible with the latest Cisco Calling Platforms and enhanced with 3 seasonal releases each year.



The ideal replacement of Cisco MediaSense.

The Imagicle Call Recording has been developed to be the ideal replacement of Cisco MediaSense in Cisco Calling environments, providing the missing required functionalities while keeping the same level of simplicity and licensing:

- Native integration with all Cisco endpoints, Cisco Jabber, Cisco Finesse and Imagicle Attendant Console
- Extra-easy to deploy, with install package or OVA, for on-prem and hosted deployment models
- Full SaaS offer for customers looking to migrate recording to the Cloud, through the exclusive Imagicle ApplicationSuite as a Service private instance able to grant data sovereignty
- Full recording lifecycle management, with Role Based Access (RBAC) to Search and Play
- Security as foundation, for compliance with regulations
- Licensing based on concurrent channels, as Cisco MediaSense, or based on named users
- Perpetual and subscription purchasing options, via Imagicle or directly through Cisco GPL Solutions Plus.

Imagicle Call Recording has been designed for a no-brainer replacement choice. It comes inside the Imagicle ApplicationSuite together with Call Accounting and Analytics, Attendant Console, Fax Server, Advanced Directories and more.

Replace and get state of the art functionalities for any Cisco Calling Platforms.

Beyond the audio recording features of Cisco MediaSense, the Imagicle solution provides many additional capabilities including:

PCI-DSS, GDPR, MIFID II, HIPAA Compliance Encryption of data in transit and at rest, for full support of compliances	Reporting Recording Volumes and Recording details reports, with scheduling feature
MRA Recording of devices in Mobile Remote Access (MRA)	High Scalability up to 500 concurrent recordings per server
Cisco Contact Center integration Gadget for Cisco Finesse for Cisco UCCX/E	User experience Search and Play web interface and gadget for Cisco Jabber/Finesse for users, supervisors, admins, supporting custom, searchable text notes
Recording Control Start, Stop, Pause, Resume on Cisco Phones, Cisco Jabber, Imagicle Attendant Console and Cisco Finesse clients	Access Levels Flexible, enterprise level authorization system to enable recording and access to recorded conversations for standard users, supervisors, administrators.
Recording announcements Built-in for all CTI-enabled phones and as CURRI service for other devices	Recording methods Cisco forking @ Cisco phone (Built-in-Bridge) or Gateway (Network Based Rec), Dial in-based manual or automatic conference, Free seating manual dial-in, CME/CUBE/Broadsoft forking via SIPREC standard
API Integration Full set of REST API for recordings control and access from 3rd party applications	3 Recording modes On top of On Demand and Always On, Live keep recording to keep the whole conversation regardless when the Rec button is activated
Data Retention More advanced data retention system – granular control over the lifecycle of recording data	Exclusive integration with Imagicle Attendant Console Start/stop your recordings by pressing a button directly on your Blue's Attendant
Active Directory synchronization To forget manual users' management. Our solution provides single password and ensures that only selected users are enabled for recording	Recording Email notification With possibility of getting recorded conversation as standard mp3 file attachment

Calling Platforms Compatibility

Cisco UCM, BE6000, BE7000, UCME, HCS, Broadworks, UCM Cloud, Webex Calling (with Customer and SP based PSTN Webex Calling deployments)

Compliant with MIFID II, GDPR, PCI-DSS, HIPAA



Replace your Cisco MediaSense now!

Purchase your new Imagicle Call Recording by 30 November, 2020 and get 30% discount + free Imagicle remote services for deployment and migration. Purchase it as you like: perpetual or subscription (promo valid per orders of minimum 10 channels/20 users. **Even on Cisco GPL S+!**

To be eligible for this promo you must be able to provide a proof of purchase of your Cisco MediaSense or SWSS contract.

